



FORM

Quality Indicator annual summary report

Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
90720	Hammond Institute Pty Ltd

Section 1 Survey response rates

	Surveys issued (SI)	Surveys received (SR)	% response rates = $SR * 100 / SI$
Learner engagement	8	8	100
Employer satisfaction	1	1	100

Trends of response statistics:

-) which student/employer cohorts provided high/low response rates
-) how did response rates compare with previous years (if applicable)

All students and the employer participated in the survey.



Section 2 Survey information feedback

What were the expected or unexpected findings from the survey feedback?

Very pleased with the results.
No unexpected findings

What does the survey feedback tell you about your organisation's performance?

Feedback tells us the Organisation is performing well in all areas.

Section 3 Improvement actions

What preventive or corrective actions have you implemented in response to the feedback?

To continue to provide Quality training.

How will/do you monitor the effectiveness of these actions?